

| Assistance |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |
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| FLTCA      | The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>ADDRESS: 1300 16th Ave E Owen Sound, ON N4K 0J6</b><br><b>CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
| 1          | <b>911 FIRST</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Coordinates: <b>44.5726 N, 80.9168 W</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |
| 2          | On Call Manager                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | CALL: Manager depending on schedule, 226-379-3220,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |
| 3          | The POLICY provides step by step procedures for all Emergency Situations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Emergency Preparedness and Response Manual , the Binder is WHITE and labeled located in the Clinical Office.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
| 4          | First On Scene                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Call 911, Call On Call Manager who will call the Executive Director and provide direction if the Fan Out list should be initiated. First on scene to pull specific incident policy and check list from the manual. Hard Copy of the policies are located in the Clinical Office                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |
| 5          | <b>MOHLTC HOT LINE NOTIFICATION</b><br><b>1-855-819-0879</b><br><br>Received information to be provided to ED who will share with Internal and External Response teams as per policy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Executive Director <b>Brenda Lowe 226-379-3070</b><br>Director of Care <b>Alaina Sutherland 226-379-3069</b><br>On call Manager <b>226-379-3220</b><br>Regional Manager <b>Tanya Adams 226-748-3145</b><br><br>Clinical Consultant <b>Tiffany Gordon 705-351-2358</b><br>Southbridge Care VP of Long Term Care and Retirement <b>Andrea Loft 289 244 2297</b><br>Southbridge Care VP of Operational Excellence <b>Judy Plummer 647 539 3953</b><br>Public Health <b>Adele Coulter 519 376 9420 ext. 1466</b><br>Medical Director <b>Dr. Tim Remillard 519-373-6706</b><br>Hospital <b>Bright Shores Health Services 519-376-2121</b><br>Public Health Medical Director <b>Dr. Brittany Graham 519-376-9420</b>                                                                                                                                 |  |
| 6          | Other community agencies and health service providers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1 Grey-Bruce Ontario Health Team <b>519 470 3030</b><br>2 Owen Sound Family Health Team <b>519 470 3030</b><br>3 Grey Bruce Community Support Services Network <b>1-833-659-5491</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |
|            | <b>Hazards And Risk</b><br>The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>HIRA is Completed and Posted in the home: YES</b><br>The document is posted on the Occupational Health and Safety Bulletin Board<br>Consultation with Resident and Family Council related to hazards and risks has taken place:<br>Scheduled: Resident Council <b>July 23, 2026</b> and at Family Townhall <b>July 29, 2026</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |
| 7          | <b>Emergency Plans and Policy</b><br>The home has emergency plans provide for dealing with emergencies, including, without being limited to the following:<br>Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - <b>Pandemic Plan</b><br>Fire - <b>Code Red</b><br>Violent outbursts - <b>Code White</b><br>Bomb threats - <b>Code Black</b><br>Medical emergencies - <b>Code Blue</b><br>Chemical spills - <b>Code Brown</b><br>Situations involving a missing resident - <b>Code Yellow</b><br>Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - <b>Code Grey</b><br><br>Evacuation - <b>Code Green</b><br>Hostage Situation - <b>Code Purple</b><br>Active Assault - <b>Code Silver</b><br>Natural disasters and extreme weather events - <b>Code Orange</b><br>Floods - <b>Code Orange</b><br>Boil water advisories - <b>Code Orange</b><br>Gas Leak - <b>Code Orange</b><br>Community Disasters - <b>Code Orange</b> | Pandemic Plan has been educated and practiced, <b>02/19/2026</b><br><br>Code Red has been educated and practiced, <b>06/25/2026</b><br>Code White has been educated and practiced, <b>10/16/2025</b><br>Code Black has been educated and practiced, <b>4/14/2026</b><br>Code Blue has been educated and practiced, <b>6/27/2026</b><br>Code Brown has been educated and practiced, <b>8/20/2025</b><br>Code Yellow has been educated and practiced, <b>2/25/2026</b><br>Code Grey has been educated and practiced, <b>6/03/2026</b><br><br>Code Green has been educated and practiced, <b>Educated 7/3/2026 Practice scheduled 7/15/2026</b><br>Code Purple has been educated and practiced, <b>10/6/2025</b><br>Code Silver has been educated and practiced, <b>10/6/2025</b><br>Code Orange has been educated and practiced, <b>7/3/2026</b> |  |
| 8          | <b>Review Requirements</b><br>Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan<br><br>In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document.<br>Entrance Binder Is Completed and reviewed<br>Contingency Staffing Plan Is Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Scheduled for October 2026</b><br><br>1. CIS IS Completed <b>Insert most recent Date: 6/27/2026- Code Blue</b><br>2. Home Specific Emergency Plan has been review following an event: <b>6/27/2026 Code Blue Debrief</b><br><br>1. Completed: <b>January 30, 2026</b> Most recent review: <b>July 2, 2026, ongoing</b><br>1. Completed: <b>January 30, 2026</b> Most recent review: <b>May 5, 2026</b>                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |